

Apprenticeship Vacancy



Employer:

RETAIL CLOTHING
N12

Type of Apprenticeship: Retail Assistant RETAIL

This Apprenticeship teaches you the skills to provide excellent customer service, as a customer service apprentice, you'll work at the front end of the employer's business activities and regularly assist customers.

Duties will vary, but in most cases you'll be making sure that customers are dealt with in a positive, reliable and pleasant way whether that's by offering advice, answering questions or handling complaints.

You will be expected to attend a local training provider and complete a Level 2 Customer Service Intermediate Apprenticeship within a year.

Tasks

An opportunity to work in a rapidly expanding business who sell only the highest quality men's clothes, Your duties will include: checking delivery notes. Filling of shelves and shop floor to maintain adequate displays. Pricing and display of goods, tidying shelves and stock. Assisting and serving customers to a high standard, learn about merchandise. Student will be trained on the till but will not use the till, when serving customers. Housekeeping and other general shop work, as part of the team.

Requirements

An honest nature is required as staff who steal will be reported to the police. Also be aware that, occasionally, they or their bags may be routinely searched. For security reasons. Punctual. Good personality.

To complete this apprenticeship you must be capable of completing Maths & English at GCSE Level C.

Clothing

Smart Casual. No trainers, sensible flat Footwear. Clean Jeans acceptable.

Hours of Work

10am -6pm Monday -Friday
a day off in lieu during the week.

Wages

37.5 hours a week @ £2.60 per hour



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